

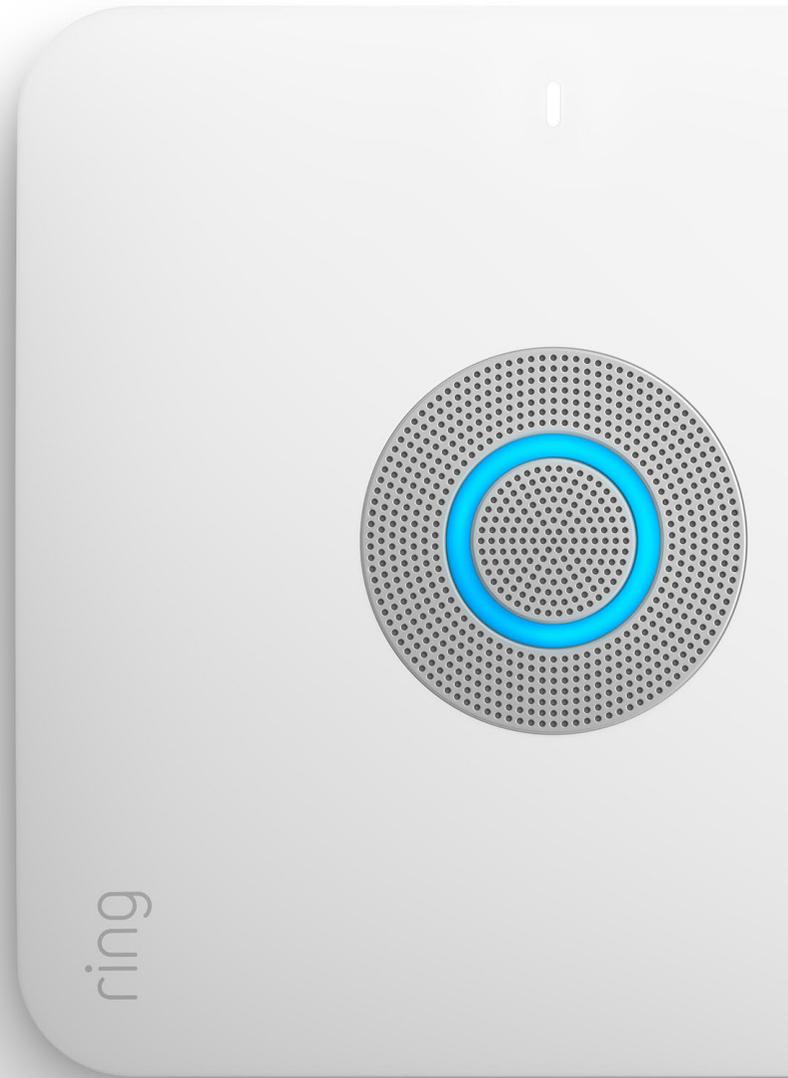
Base Station Replacement Checklist

Ring Alarm and Ring Alarm Pro



Congratulations on successfully replacing your Base Station!

If you've completed this process, we've moved your Ring Alarm and Z-Wave devices and settings from your old Base Station to your new one. Use this checklist to help you confirm that your Ring Alarm is set up correctly and is ready to go.



Check your security devices

Before you begin, make sure your Ring Alarm or Ring Alarm Pro is disarmed.

Check all of your security devices.

Open the Ring app, tap on the menu, then tap Devices, then tap on each device listed and check the settings. If any device is offline, you'll need to wake it up by following these steps:

Contact Sensors

Contact Sensor (1st gen): Open and close the door or window. If that doesn't work, tamper the device by opening and closing the cover.

Contact Sensor (2nd gen): Tap the button on the front of the sensor.

Motion Detector

Motion Detector (1st gen): Walk in front of the Motion Detector, or wave your hand in front of it. If that doesn't work, tamper the device by opening and closing the cover.

Motion Detector (2nd gen): Tap the button on the front of the sensor.

Keypad

First, try to unplug and replug the Keypad. If this doesn't work:

Keypad (1st gen): Press and hold the number 1 for five seconds

Keypad (2nd gen): Tap the pinhole reset button using a pinhole tool or paper clip.

Range Extender

Range Extender (1st gen): Unplug and replug the Range Extender to wake it up.

Range Extender (2nd gen): Tap the button on the front of the sensor.

Smoke/CO Listener

Tap the setup button on the side of the device. If this doesn't work, open and close the cover to wake it up.

Flood & Freeze Sensor

Tap the setup button on the side of the device. If this doesn't work, open and close the cover to wake it up.

Panic Button

Open and close the cover to wake it up. (Do not press the button on the front as it could trigger a false alarm.)

Retrofit Alarm Kit

Open and close any door or window with a working wired sensor. If this doesn't work, open and close the Retrofit cover to wake it up.

Check your security settings

Re-enroll in professional monitoring.

If you have a Ring Protect subscription and were previously enrolled in professional monitoring, use the Ring app to :

1. Open the Ring App.
 2. Tap the Menu.
 3. Tap Settings.
 4. Tap Monitoring.
 5. Tap Professional Monitoring.
 6. Tap I Agree to agree to the terms and conditions.
 7. Complete the rest of the professional monitoring setup, then check your email.
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Open the Alexa app and link your new Ring Alarm to Alexa Guard.

If you have a Ring Protect Pro subscription, you can also turn on Alexa Guard Plus.

Set up any Alexa routines.

Set up Linked Device settings.

This will trigger Ring cameras to record and Ring Smart Lighting to turn on when your Base Station is alarming.

Check your other Z-Wave smart home devices.

If any are still offline, try to use them to wake them up.

For more information, visit ring.com/alarm-pro